

2017 Membership Services Calendar

JANUARY						
S	M	T	W	T	F	S
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FEBRUARY						
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APRIL						
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JUNE						
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AUGUST						
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OCTOBER						
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NOVEMBER						
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DECEMBER						
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- PMRS Holiday
- Last Day for New Retirees to Submit Paperwork (For payroll)
- Direct Deposit, Checks, and Statements Mailed
- Retiree Payroll Processing For Month
- Pre-Retirement Seminar
- PMRS Board Meeting
- Last Day to Stop a Retiree Payment

2017 Holidays	
New Year's Day	Jan. 1 (2)
MLK Day	Jan. 16
President's Day	Feb. 20
Memorial Day	May 29
Ind. Day	Jul. 4
Labor Day	Sep. 4
Columbus Day	Oct. 9
Veterans Day	Nov. 11
Thanksgiving	Nov. 23-24
Christmas	Dec. 25

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Dear PMRS Member:

2016 was a transformative year for the PA Municipal Retirement System. Embracing what the past has taught us, we fortified our commitment to find better ways to serve our members. From improving operational efficiencies that allow us to serve you faster, to making technology investments that will provide instantaneous information about your pension, 2016 marked the beginning of a new era for PMRS.

In May of 2016, we made some key improvements to our operations. First, we reduced the amount of mailing in the new member enrollment process. In the past, we returned to the employee a copy of his or her Application For Enrollment (PMRB-1) and Nomination of Beneficiaries (PMRB-2) after processing an enrollment into PMRS. To eliminate the risks associated with sensitive information passing through the mail, we no longer send these forms back. Instead, we ask that you copy any of the forms you want to retain before sending them to PMRS.

Next, we introduced several revisions to key forms. We added clarity to the Application for Return of Contributions (PMRB-4) and the Application for Retirement Benefits (PMRB-8). At the same time, we introduced a new form, the Lump-Sum Distribution Supplement (PMRB-6). These enhancements were made to help you avoid costly mistakes in the processing of your retirement.

In August of 2016, we began requiring direct deposit for all new retirements. Again, this has proven to be a substantial improvement to operations by cutting down on checks lost in the mail and delayed payments. By going to direct deposit for all new retirements, we are able to get pension payments directly into the member's bank account by 3:00pm on the last business day of each month.

We have continued our commitment to member education through large group seminars in 2016 with a record number of attendees. We attribute the growth of these seminars largely to the direct mailing of invitations to members over the age of 50 in the areas surrounding each seminar. If you've never been to a seminar (or would like to go for a refresher), the 2017 seminars include the following:

**Northeastern PA
Southeastern PA
Southwestern PA
Northwestern PA
Harrisburg**

**March 18th
May 13th
July 15th
September 16th
November 4th**

More specific information about the dates and times will be available on our website within 60 days of each seminar.

As we enter 2017, watch for even more advancements coming from PMRS. From pension software and website changes that will make your pension only a click away, to a new PMRS office building that will modernize the way we do business, you can expect great things from PMRS to better serve you in 2017.

Best Wishes!

The Staff of PMRS Membership Services

PMRS Membership Services Staff

